



Town of Indian Head, Maryland

April 1, 2009

Mr. Tim Gaia, Sr. Account Mgr.
MEDI
8227 Cloverleaf Drive, Suite 304
Millersville, MD 21108

Dear Tim;

The Town of Indian Head wants to thank you and MEDI/DocSTAR for helping us start our document retention requirements and solving the limited storage space situation. We compared several companies for this task and felt that MEDI/DocSTAR was the best suited for the Town's needs.

The installation and training process was pretty simple, there were a couple of glitches but once those were resolved it has been smooth sailing ever since. If for some reason we have questions or technical difficulties we know you and your technical support mainly Matt Dudek; are just a phone call away. The Town is going into their second year of using DocSTAR and has scanned thousands of documents including all legislation and property files for the Town of Indian Head; as a result it has become very easy whenever we have to research any of these files saving us time and money.

Again, thank you for your professional support and the Town would recommend MEDI/DocSTAR to anyone that wants to work with a top notch records management company.

Sincerely,

Awilda Hernandez
Clerk of Council/Executive Assistant
Town of Indian Head

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